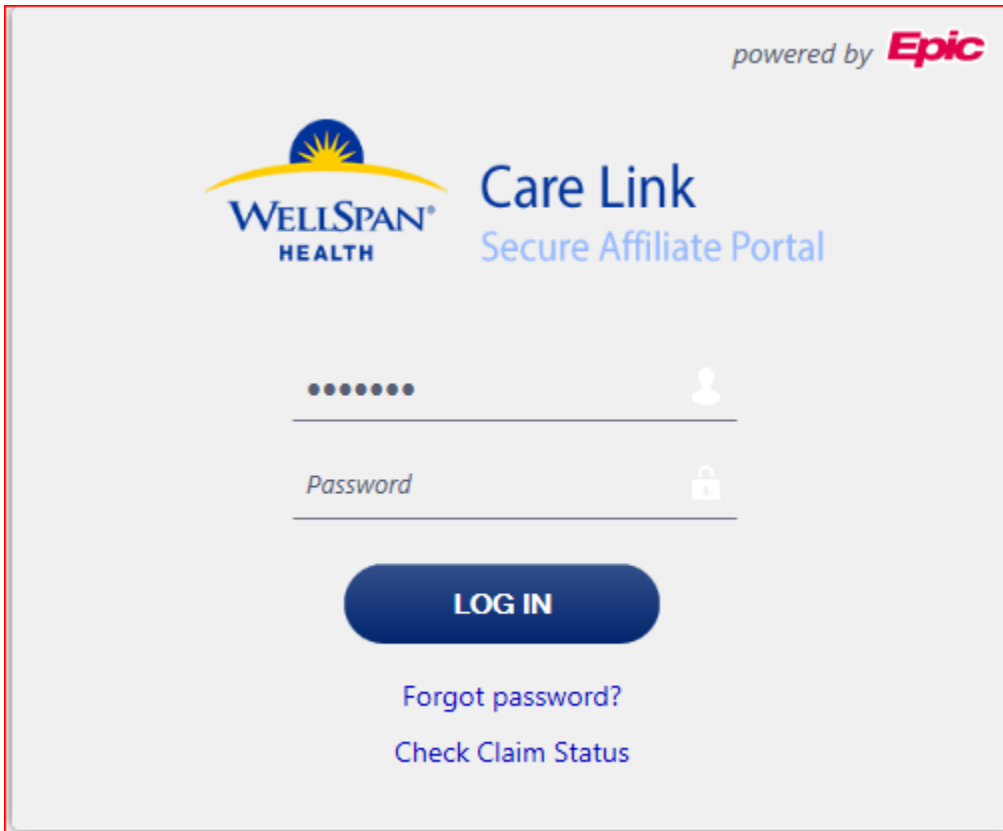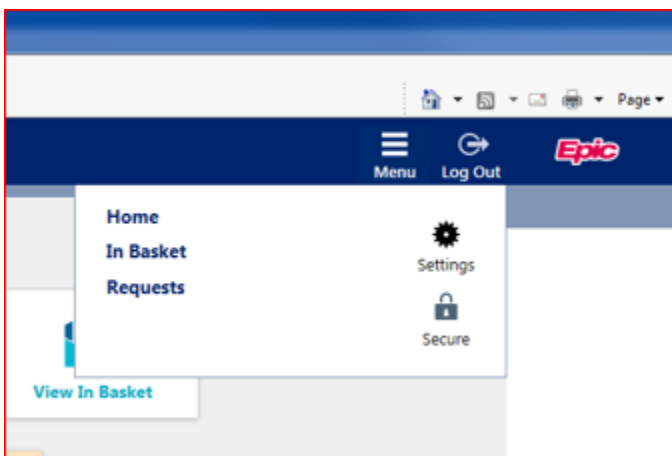# Adding Challenge Questions for Password Reset

Below are the steps to add challenge questions in EpiCare Link in case you need to reset your password.

1. Sign in to Link.

2. Click on the Menu tab and select Settings.

3. Click on blue Challenge Questions link.

User Settings

Change Password
Change the password that you use to log in.

Set Default Page
Choose the page that appears by default when you log in or select a patient.

Reset Additional Authentication
Set up a new way to get passcodes.

User Demographics
Update your user demographics.

Challenge Questions
Set challenge questions so that if you forget your password, you can reset it by answering the questions correctly.

4. Enter current password.

Electronic Authorization

User ID: EPICCARE LINK, REQUESTER
Password:

✔ Accept   ✘ Cancel

5. Click inside question box for list of questions. You must choose and answer two questions.

Challenge Questions Setup

Challenge questions may be used to verify your identity in lieu of a password. Please choose 4 questions and their answers below.

Some of your questions have expired, and have been removed from the list.

Questions   **Answers**

❗ You must answer all of the questions you have selected   ✔ Accept   ✘ Cancel

Please make a selection

Question: Search

Search Matches:

Title	Number
What is the first and last name of your first boyfriend or girlfriend?	22
What is the first name of your closest childhood friend?	4
What is the last name of the most famous person you've met?	5
What is the name of the first school you attended?	17

EpicCare Link-Password Reset
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Now if you forget your password, you can follow the steps below to reset it.

1. If you forget your password, click on the Forgot Password link.

2. Enter your User ID.

3. Answer your previously created challenge question.

4. Enter a new password.