

## **Adding Challenge Questions for Password Reset**

Below are the steps to add challenge questions in EpiCare Link in case you need to reset your password.

1. Sign in to Link.



2. Click on the Menu tab and select Settings.



### EpicCare Link-Password Reset Created by Ambulatory Training: January 14, 2020



3. Click on blue Challenge Questions link.

# User Settings User Demographics Change Password Update your user demographics. Change the password that you use to log in. Update your user demographics. Set Default Page Challenge Questions Choose the page that appears by default when you log in or select a patient. Set challenge questions so that if you forget your password, you can reset it by answering the questions correctly. Reset Additional Authentication Set up a new way to get passcodes.

4. Enter current password.

Electronic	Authorizati	on	
User I	D: EPICCARE	LINK, REQUESTER	
Passwor	d:		1
,	Accept	× Cancel	

5. Click inside question box for list of questions. You must choose and answer two questions.

Challenge Questions Setup		
Challenge questions may be used to verify your i answers below.	dentity in lieu of a password. Please choose 4 questions and their	
Some of your questions have expired, and have b	een removed from the list.	
Questions	Answers	
You must answer all of the quest Please make a selection	tions you have selected	
You must answer all of the ques      Please make a selection      Question:     Search	tions you have selected	
You must answer all of the ques      Please make a selection      Question: Search      Search Matches:	tions you have selected	
You must answer all of the ques      Please make a selection      Question: Search      Search Matches:      Title	tions you have selected Accept Cancel	~
You must answer all of the quest Please make a selection Question: Search Search Matches: Title What is the first and last name of your first boyfrie	nd or girlfriend?	^
You must answer all of the quest Please make a selection Question: Search Search Matches: Title What is the first and last name of your first boyfrie What is the first name of your closest childhood fir	Accept Cancel Number nd or girlfriend? 22 4	^
You must answer all of the quest Please make a selection Question: Search Search Matches: Title What is the first and last name of your first boyfrie What is the first name of your closest childhood fr What is the last name of the most famous person	Ind or girlfriend? 22 iend? 4 you've met? 5	^

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Now if you forget your password, you can follow the steps below to reset it.

1. If you forget your password, click on the Forgot Password link.

WELLSPAN® HEALTH	powered by Epic Care Link Secure Affiliate Portal
••••••	<u> </u>
Password	<u><u><u></u></u></u>
Eora	OG IN
Check	: Claim Status

2. Enter your User ID.

WellSpan Care Link - Reset Password			
User ID	^		
User ID:			
✓ Accept X Cancel	~		

3. Answer your previously created challenge question.

WellSpan Care Link - Reset Password				
Question				
<b>e</b> What is your oldest sibling's nickname?:				
(	✓ Accept X Cancel			

#### 4. Enter a new password.

WellSpan Care Link - Reset Password				
New Password		~		
You cannot enter a blank passwo	ırd.			
New password:				
Re-enter new password:				
	✓ Accept X Cancel	~		